

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

Before the
Federal Communications Commission
Washington, D.C. 20554

Received & Inspected

JUL -3 2012

FCC Mail Room

In the Matter of
Connect America Fund

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)
)

WC Docket No. 10-90

ALLTEL COMMUNICATIONS, LLC d/b/a VERIZON WIRELESS

**2012 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION
AND ANNUAL REPORT FOR THE STATE OF MISSISSIPPI**

STUDY AREA CODE (SAC) 289010

July 1, 2012

BRIGGS AND MORGAN, P.A.
Mark J. Ayotte
Matthew A. Slaven
2200 IDS Center
80 South Eighth Street
Minneapolis, MN 55402
(612) 977-8400

VERIZON WIRELESS
Elizabeth Kohler
302 Mountain View Drive, Suite 200
Colchester, VT 05446
(802) 654-5093

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I. INTRODUCTION

Pursuant to 47 C.F.R. § 54.313 (2012),¹ Alltel Communications, LLC d/b/a Verizon Wireless (“Alltel” or the “Company”)² submits this 2012 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report.

II. CONFIDENTIALITY

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding the Company’s network performance, customer specific information and other matters that are highly sensitive due to the competitive nature of the wireless industry. Accordingly, Alltel respectfully requests that the Federal Communications Commission (“Commission” or “FCC”) treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

III. BACKGROUND

On December 4, 2003, the Mississippi Public Service Commission (“MPSC”) issued an order in Docket 03-UA-0407 that designated Alltel as an ETC in non-rural service areas served by BellSouth Telecommunications, Inc.³ On June 14, 2006 the MPSC issued an order in Docket 05-UA-0581 that granted Alltel’s petition for ETC status in additional rural study areas and wire centers.⁴

¹ *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) (*USF/ICC Transformation Order*); *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Order, DA 12-147 (rel. Feb. 3, 2012) (*Clarification Order*); *Connect America Fund, et al.*, WC Docket No. 10-90, *et al.*, Third Order on Reconstruction, FCC 12-52 (rel. May 14, 2012) (Third Order on Reconsideration).

² Formerly named Alltel Communications, Inc.

³ *In Re: Application of Alltel Communications, Inc. for Designation as an Eligible Telecommunications Carrier Pursuant to Section 214(e)(2) of the Communications Act of 1934*, Mississippi Public Service Commission Docket 03-UA-0407, Order, TC 123138300 (Dec. 4, 2003).

⁴ *In Re: Application of Alltel Communications, Inc. for Designation as an Eligible Telecommunications Carrier Pursuant to Section 214(e)(2) of the Communications Act of 1934*, Mississippi Public Service Commission Docket 05-UA-0581, Order (June 14, 2006).

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On January 9, 2009, Cellco Partnership d/b/a Verizon Wireless (“Cellco”) acquired Alltel Corporation and each of its subsidiaries and affiliates, including Alltel.⁵

A complete listing of the non-rural telephone company wire centers and rural telephone company study areas and wire centers in which Alltel was designated as an ETC by the MPSC is attached as **Exhibit A** (“Designated Area”).

IV. ANNUAL ETC REPORT IN ACCORDANCE WITH SECTION 54.313(a)

47 C.F.R. § 54.313(a) requires a recipient of federal high-cost universal service support to annually report certain information no later than July 1 of each calendar year.⁶ Alltel respectfully submits the following information for the period January 1, 2011 through December 31, 2011 in satisfaction of the Commission’s annual reporting requirement.

A. Service Improvement Plan Progress Report

47 C.F.R. § 54.313(a)(1) requires a high-cost support recipient to file a progress report on its previously filed service quality improvement plan. An ETC designated by a state commission is not required to provide the FCC with a copy of its 2012 state service quality improvement plan, if any.⁷ However, on July 1, 2013, all state-designated ETCs are required to file with the FCC five-year service quality improvement plans that account for the new broadband obligations adopted in the *USF/ICC Transformation Order*.⁸

⁵ *In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) (*Merger Order*).

⁶ Pursuant to the *USF/ICC Transformation Order* and *Clarification Order*, in 2012 competitive ETC recipients of federal high-cost universal service support are only required to address the reporting requirements set forth in 47 C.F.R. § 54.313(a)(1) through (a)(8). Other reporting requirements set forth in 47 C.F.R. § 54.313(a) are not required to be addressed until 2013 or have otherwise been deferred to a later reporting period.

⁷ *Clarification Order*, DA 12-147 at para. 7.

⁸ *Id.*

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Alltel is a state-designated ETC in Mississippi and, therefore, is not required to file a copy of its 2012 state service quality improvement plan with the Commission in 2012.

B. Network Outages

47 C.F.R. § 54.313(a)(2) requires a high-cost support recipient to annually report network outages within its ETC designated area. 47 C.F.R. § 54.313(a)(2) specifically requires:

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility, as defined in 47 C.F.R. 4.5(e). (iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) The date and time of onset of the outage; (B) A brief description of the outage and its resolution; (C) The particular services affected; (D) The geographic areas affected by the outage; (E) Steps taken to prevent a similar situation in the future; and (F) The number of customers affected.

The required information for the time period January 1, 2011 through December 31, 2011 is contained within **Confidential Exhibit B**. Alltel has compiled and reported information for all outages that meet the above criteria within the Designated Area in Mississippi for the aforementioned time period. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center.

The steps taken to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or

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repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency, then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibit B** were not determined to require extraordinary measures other than application of the above procedures.

C. Unfulfilled Requests For Service

47 C.F.R. § 54.313(a)(3) requires a high-cost support recipient to annually report the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past calendar year. The filing must also detail how the ETC attempted to provide service to those potential customers. The required information concerning unfulfilled requests for service within the Designated Area in Mississippi from January 1, 2011 through December 31, 2011 is contained in **Confidential Exhibit C**.

D. Complaints Per 1,000 Handsets or Lines

47 C.F.R. § 54.313(a)(4) requires a high-cost support recipient to report annually the number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year. The

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Company received 0.61 complaints per 1,000 handsets associated with SAC 289010 between January 1, 2011 and December 31, 2011.⁹

E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules

47 C.F.R. § 54.313(a)(5) requires a high-cost support recipient to certify that it is complying with applicable service quality standards and consumer protection rules. The Company's compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. The Company certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

F. Certification Regarding Ability to Function in Emergency Situations

47 C.F.R. § 54.313(a)(6) requires a high-cost support recipient to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). The following information demonstrates an ability to remain functional in emergency situations in satisfaction of this requirement.

Each cell site is equipped with battery standby power engineered to maintain a standard of eight hours backup with a two-hour minimum standard when restricted by site location. Each cell site, unless restricted by site location, also has a permanent standby generator on site, or has the necessary equipment to allow a portable generator to be quickly and safely connected to the site in the event of a commercial power failure. Portable generators are available for transport to an area affected by a commercial power outage. Backup generators are tested on a regular basis to assure functionality. Thus back-up power systems and procedures have been implemented to ensure functionality without an external power source.

⁹ Complaints consist of written complaints from customers submitted to the Commission, the Mississippi Public Service Commission, the Mississippi Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail complaints submitted to the Company's Executive Complaint Department.

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In the event of damaged facilities, telecommunications traffic may be rerouted on the network to minimize service disruptions. The network design philosophy also includes redundancy on critical paths and components so that a potential failure of one component does not significantly affect service. The wireless voice and data switching networks are designed to provide continuous service to the customer. The communications between internal switches and external networks, such as the public switched telephone network ("PSTN") and the Internet, are also designed to reduce the possibility of interrupted communications.

The network is comprised of numerous components that are connected using a combination of traditional landline telecommunication networks and microwave radio links. Many of the network's critical locations are supported with diverse circuits, network technologies, and alternative local telecommunications carriers. The impact of a severed fiber optic cable or a faulty T-1 circuit is minimized by this diversity in telecommunications connectivity.

Business procedures have also been adopted to assure minimal service disruptions. These procedures include frequent and thorough preventive maintenance, real-time monitoring of all key system components, the availability of trained maintenance personnel 24 hours a day, 7 days a week to repair or resolve critical failures should they arise, and wide deployment of these personnel and spare parts to permit rapid response and restoration of service.

The network is also designed to manage traffic spikes and minimize call blocking in emergency situations. In order for a traffic spike to result in call blocking, the number of simultaneous calls must exceed the total number of voice paths available at one or more serving cell sites at a given location. Statistical analyses are used to track call blockage in each sector during the busiest hours each month. These statistics are trended and used to predict the required

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capacity at each cell site. Based on these predictions, capacity is added to each cell site before it reaches overcapacity. In the event unpredictable spikes occur, steps can be taken to increase the call capacity at cell sites as needed, or to deploy temporary “Cells On Wheels” (“COWs”) as needed to accommodate the increased demand on the network. These capabilities and systems reasonably minimize call blocking from potential traffic spikes during emergency situations. The Company therefore certifies the ability to function in emergency situations as set forth in Section 54.202(a)(2).

G. Price Plan Offerings

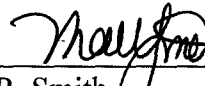
47 C.F.R. § 54.313(a)(7) requires a high-cost support recipient to provide the company’s price plan offerings in a format as specified by the Wireline Competition Bureau.¹⁰ Information concerning the Company’s current generally available price plans (including plans offered to eligible Lifeline consumers) is available at www.verizonwireless.com and www.verizonwireless.com/lifeline.

H. Company Information

47 C.F.R. § 54.313 (a)(8) requires a high-cost support recipient to provide the recipient’s holding company, operating companies, affiliates, and any branding, as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by USAC. The required ownership information concerning the Company’s wireless affiliated recipients of federal high-cost universal service support and the associated Study Area Codes for those wireless affiliates are contained in **Exhibit D**.

¹⁰ As of the date of filing, the Wireline Competition Bureau has not specified the format for submission of price plan information.


June 25, 2012

A handwritten signature in black ink, appearing to read "Mark R. Smith", is written over a horizontal line.

Mark R. Smith
Assistant Secretary
One Verizon Place
Alpharetta, GA 30004-8511
(678) 339-5121

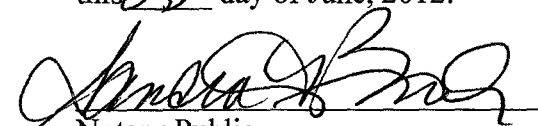
In the Matter of)
Connect America Fund) WC Docket No. 10-90
)

¹ Formerly named Alltel Communications, Inc.



Mark R. Smith
Assistant Secretary

Subscribed and sworn to before me
this 25 day of June, 2012.



Notary Public

**SANDRA F. BROCK
NOTARY PUBLIC
FULTON COUNTY, GEORGIA
MY COMMISSION EXPIRES
SEPTEMBER 8, 2012**

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SUMMARY OF EXHIBITS

Exhibit A – Designated Service Area for Study Area Code 289010.

Confidential Exhibit B – Outage Report.

Confidential Exhibit C – Unfulfilled Requests for Service.

Exhibit D – Company Information.

EXHIBIT A
Cellco Partnership d/b/a Verizon Wireless
Alabama ETC Designated Area - Study Area Code 259029

LEC SAC	LEC NAME	WIRE CENTER	CLLI
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	ALEXANDRCY	ALCYALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	AUBURN	AUBNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	BAYMINETTE	BYMNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	BELLEFONTN	BLFNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	BREWTON	BRTOALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CALERA	CALRALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CENTREVL	CNVIALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CHILDERSBG	CHBGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CITRONELLE	CTRNALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CLANTON	CLANALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CLAYTON	CYTNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	DADEVILLE	DDVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	DEMOPOLIS	DMPLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	EUFAULA	EUFLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	EUTAW	EUTWALBO
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	EUTAW	EUTWALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	EVERGREEN	EVRGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	FAIRHOPE	FRHPALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	FT DEPOSIT	FTDPALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	GOODWATER	GDWRALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	GREENSBORO	GNBOALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	HOLTVILLE	HLVIALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	HURTSBORO	HRBOALOM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	JACKSON	JCSNALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	LAFAYETTE	LFYTALRS
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	LINDEN	LNDNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	LIVINGSTON	LVTNALLA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MAPLESVL	MPVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MARION	MARNALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MCINTOSH	MCINALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALAP
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALAZ
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALBF
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALOS
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALPR
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALSA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALSE
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALSF
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALSH
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALSK
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MOBILE	MOBLALTH
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MONTEVALLO	MNTVALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MONTGOMERY	MTGMALDA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MONTGOMERY	MTGMALMB

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255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MONTGOMERY	MTGMALNO
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MT VERNON	MTVRALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	MUNFORD	MNFDALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	OPELIKA	OPLKALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	PHENIXCITY	PHCYALFM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	PHENIXCITY	PHCYALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	PIEDMONT	PDMTALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	PRATTVILLE	PRVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	SELMA	SELMALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	SYLACAUGA	SYLCALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TALLADEGA	TLDGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TALLADEGA	TLDGALRF
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	THOMASVL	THVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TROY	TROYALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TUSCALOOSA	TSCALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TUSCALOOSA	TSCALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TUSCALOOSA	TSCALNO
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	TUSKEGEE	TSKGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	UNIONTOWN	UNTWALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	W BLOCTON	WBTNALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	WETUMPKA	WTMPALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	YORK	YORKALMA
225192	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	OAKLAND	LGRNGAMA
285184	BellSouth Telecomm Inc.-MS	QUITMAN	QTMNMSMA
250285	CASTLEBERRY TELEPHONE CO., INC.	CASTLEBRY	CSTLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	ALBERTA	ALBRALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	ALICEVILLE	ACVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	ASHLAND	ASLDALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	BAYOUBATRE	BLBTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	BERRY	BRRYALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	CARROLLTON	CRTNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	CHULAFINNE	CHLFALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	COFFEEVL	CFVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	DAUPHIN IS	DPISALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	DELTA	DELTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	DETROIT	DTRTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	ETHEL SVL	ETVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	FAYETTE	FYTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	FOWL RIVER	FWRVALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	GORDO	GORDALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	GRAND BAY	GDBAALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	HEFLIN	HFLNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	IRNGTNSTEL	IRSEALXA

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Cellco Partnership d/b/a Verizon Wireless
Alabama ETC Designated Area - Study Area Code 259029

LEC SAC	LEC NAME	WIRE CENTER	CLLI
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	JEMISON	JMSNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	LECTA	LECTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	LINCOLN	LNCLALXA
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259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	MRNSCRSRDS	MRCRALXA
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259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	PELL CITY	PLCYALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	PINE HILL	PNHLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	REFORM	RFRMALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	ROCKFORD	RCFRALXA
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259789	CENTURYTEL TEL OF ALABAMA, LLC (NORTHERN)	TALLASSEE	TLLSALXA
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259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	ARITON	ARITALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	BANKS	BNKSALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	BRANTLEY	BTLYALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	BRUNDIDGE	BRNDALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	CLIO	CLIOALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	COLUMBIA	CLMALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	DALEVILLE	DLVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	DOTHAN	DTHNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	DOZIER	DOZRALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	ECHO	ECHOALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	ELBA	ELBAALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	ENTERPRISE	ENTRALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	FORESTHOME	FRHMALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	GANTT	GNTTALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	GENEVA	GENVALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	GEORGIANA	GRGNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	GREENVILLE	GNVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	HARTFORD	HRFRALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	HEADLAND	HDLDALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	KINSTON	KSTNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	LOUISVILLE	LSVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	LIVERNE	LVRNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	MCKENZIE	MCKNALXA

EXHIBIT A
Cellco Partnership d/b/a Verizon Wireless
Alabama ETC Designated Area - Study Area Code 259029

LEC SAC	LEC NAME	WIRE CENTER	CLLI
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	MIDLAND CY	MLCYALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	NEWBROCKTN	NWBCALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	NEWTON	NWTNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	NEWVILLE	NWVIALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	OPP	OPP ALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	OZARK	OZRKALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	RED LEVEL	RDLVALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	SAMSON	SMSNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	SLOCOMB	SLCMALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC (SOUTHERN)	WICKSBURG	WCBGALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	BEATRICE	BTRCALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	EXCEL	EXCLALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	FINCHBURG	FNBGALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	FRISCOCITY	FRCYALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	GOSPORT	GSPTALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	MONROEVL	MOVLALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	PETERMAN	PTMNALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	PINE APPLE	PNAPALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	REPTON	RPTNALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA, LLC	URIAH	URIHALXA
250301	FRONTIER COMMUNICATIONS OF LAMAR COUNTY, LLC	KENNEDY	KNDYALXA
250301	FRONTIER COMMUNICATIONS OF LAMAR COUNTY, LLC	MILLPORT	MLPTALXA
250295	GRACEBA TOTAL COMMUNICATIONS	ASHFORD	ASFRALXA
210291	GTC, INC. - AL	FLORALA	FLRLALXA
250298	GULF TELEPHONE CO.	BON SECOUR	BNSCALXA
250298	GULF TELEPHONE CO.	ELBERTA	ELBTALXA
250298	GULF TELEPHONE CO.	ELBERTA	ELBTALXB
250298	GULF TELEPHONE CO.	FOLEY	FOLYALXA
250298	GULF TELEPHONE CO.	FOLEY	FOLYALXB
250298	GULF TELEPHONE CO.	FOLEY	MRLWALXA
250298	GULF TELEPHONE CO.	FORTMORGAN	FTMRALXA
250298	GULF TELEPHONE CO.	FORTMORGAN	FTMRALXB
250298	GULF TELEPHONE CO.	GULFSHORES	GLSHALXA
250298	GULF TELEPHONE CO.	GULFSHORES	GLSHALXB
250298	GULF TELEPHONE CO.	LILLIAN	LLLNALXA
250298	GULF TELEPHONE CO.	LILLIAN	LLLNALXB
250298	GULF TELEPHONE CO.	LOXLEY	LXLYALXA
250298	GULF TELEPHONE CO.	LOXLEY	LXLYALXB
250298	GULF TELEPHONE CO.	MAGNOLISPG	MGSPALXA
250298	GULF TELEPHONE CO.	ORANGE BCH	ORBHALXA
250298	GULF TELEPHONE CO.	ORANGE BCH	ORBHALXC
250298	GULF TELEPHONE CO.	ORANGE BCH	ORBHALXD
250298	GULF TELEPHONE CO.	ROBERTSDL	RBDLALXA
250298	GULF TELEPHONE CO.	ROBERTSDL	RBDLALXB

EXHIBIT A
Cellco Partnership d/b/a Verizon Wireless
Alabama ETC Designated Area - Study Area Code 259029

LEC SAC	LEC NAME	WIRE CENTER	CLLI
250298	GULF TELEPHONE CO.	SEMINOLE	SMNLALXA
250298	GULF TELEPHONE CO.	SEMINOLE	SMNLALXB
250298	GULF TELEPHONE CO.	SUMMERDALE	SRDLALXA
250299	HAYNEVILLE TELEPHONE CO., INC.	GORDONSVL	GOVLALXA
250299	HAYNEVILLE TELEPHONE CO., INC.	HAYNEVILLE	HYVLALXA
250299	HAYNEVILLE TELEPHONE CO., INC.	LOWNDESBO	LWBOALXA
250305	MON - CRE TELEPHONE COOPERATIVE, INC.	PINE LEVEL	RAMRALXA
250307	MOUNDVILLE TELEPHONE CO.	MOUNDVILLE	MNVLALXA
250315	PINE BELT TELEPHONE CO., INC.	ARLINGTON	ARTNALXA
250315	PINE BELT TELEPHONE CO., INC.	DIXONS ML	DXMLALXA
250315	PINE BELT TELEPHONE CO., INC.	NANAFALIA	NNFLALXA
250315	PINE BELT TELEPHONE CO., INC.	SWEETWATER	SWWRALXA
250317	ROANOKE TELEPHONE CO., INC.	ROANOKE	RONKALXA
250317	ROANOKE TELEPHONE CO., INC.	ROCK MILLS	RCMLALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	FORT DAVIS	FTDVALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	MIDWAY	MDWYALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	PEROTE	PROTALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	UNION SPG	UNSPALXA
220324	VALLEY TELEPHONE CO., LLC	LANGDALE	LNDLALXA

CONFIDENTIAL EXHIBIT B

Alltel Communications, LLC d/b/a Verizon Wireless Network Outages - SAC 289010

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of customers affected	Site ID	Site Name	Address	City	State
REDACTED											

CONFIDENTIAL EXHIBIT C

Unfulfilled Request for Service – SAC 289010

REDACTED

EXHIBIT D

Company Information

State	SAC	Designated Entity
AL	259029	Cellco Partnership
AR	409003	Cellco Partnership
FL	219903	Alltel Communications, LLC
GA	229004	Alltel Communications, LLC
IA	359010	Midwest Wireless Iowa, LLC
IA	359070	RSA 7 Limited Partnership
IA	359071	Iowa 8 - Monona Limited Partnership
KS	419905	Alltel Communications, LLC
LA	279009	Alltel Communications, LLC
MI	319010/319019	Alltel Communications, LLC
MN	369001	WWC Holding Co., Inc.
MN	369002	Midwest Wireless Communications, LLC
MN	369004	RCC Minnesota, Inc.
MS	289010	Alltel Communications, LLC
MS	289002	Rural Cellular Corporation
NC	239003	Cellco Partnership
ND	389005	Bismarck MSA Limited Partnership
ND	389006	North Central RSA 2 of North Dakota Limited Partnership
ND	389007	Northwest Dakota Cellular of North Dakota Limited Partnership
ND	389008	North Dakota RSA No. 3 Limited Partnership
ND	389009	Badlands Cellular of North Dakota Limited Partnership
ND	389010	North Dakota 5 - Kidder Limited Partnership
NE	379013	Alltel Communications of Nebraska, Inc.
NY	159014	St. Lawrence Seaway RSA Cellular Partnership
NY	159015	New York RSA 2 Cellular Partnership
SD	399018	WWC License LLC
SD	399003	RCC Minnesota, Inc.
TX	449003	WWC Texas RSA Limited Partnership
TX	449034	Alltel Communications, LLC
VA	199014	Cellco Partnership
WI	339017/339023	Alltel Communications, LLC
WI	339016	Wisconsin RSA #3 Limited Partnership
WI	339006	Midwest Wireless Wisconsin, LLC
WV	209008	Alltel Communications, LLC

The above USF support recipients individually and collectively operate under the Verizon Wireless brand name.